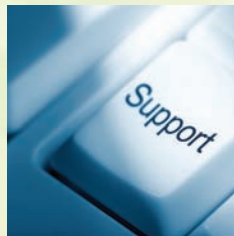
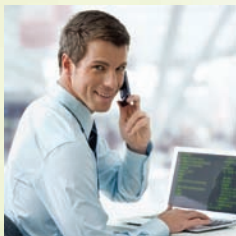
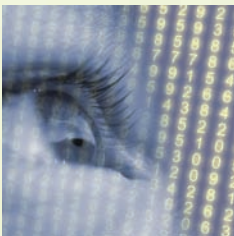




AMRCON

Technology Made Easy





AMRCON

We are Here to Make Your Job Easier

AMRCON is a managed service provider. Since 2005, we have been helping our clients to improve efficiency and reduce operating costs by creating and maintaining their computer networks, data and voice communications. We manage all Information Technology services for a variety of clients, including small and medium-sized companies, and even home-based businesses.



Many small businesses do not employ in-house technical staff. For them, AMRCON becomes the company's primary IT staff. We work with end users to manage all technical issues that may arise. For mid to large-sized companies that maintain one or more IT professionals, AMRCON is a true partner, working closely with professional staff to assist them in all IT matters.

Complex network systems, and the problems that can affect them, are not only reserved for large companies. Small business owners may think that their Information Technology needs are minimal due to their size. However, we at AMRCON have come to realize that even very small operations can have very complicated network systems that require just the right attention. No business, large or small, wants to miss even a minute of productivity because

of network problems. Therefore, we have based our offerings on the needs of the most complex client regardless of size. AMRCON's standardized policies and protocol allow us to provide the highest level of service to solve the most complex to the most basic of IT problems.

Our Mission

AMRCON's mission is to become a trusted advisor to our clients so that, through our unique Information Technology services, we can reduce network downtime and contribute significantly to our clients' overall efficiency and success. We offer innovative network systems that feature an automatic, preventive approach to identify network issues, and remotely correct the majority of problems in real time. Our clients can rely on our highly experienced and certified professionals to address any additional problems, from the most complex to the simplest, 24 hours a day/seven days a week, either in real time or with a guaranteed 60-minute response.

What Sets AMRCON Apart?

We are Proactive and Preventive

AMRCON's model of managed services is unique. We know from experience that each client has different needs. Therefore, we have created our base platforms to accept specific alterations that fit each of our client's requirements. Our ability to adjust our products within our proven methods sets us apart from other managed service providers.



Our managed services model is the most reliable and efficient method to guarantee that our clients have less network downtime and, therefore, more productivity. Our goal is to ensure complete network reliability through our preventive and proactive approach. We build and configure network systems to meet the



individualized needs of our clients. We are able to identify and correct problems instantly in real time and follow up with regular daily maintenance to avoid complex repairs in the future. In addition, AMRCON provides real-time, 24/7 Help Desk support for those clients who require constant access to address intricate problems.

Every network needs this kind of proactive attention, but it can be expensive and time-consuming to manage these services in-house. With AMRCON's managed service model, businesses can lower their overhead expenses, increase their productivity and improve their overall success.

“AMRCON supports ten Windows-based servers for Procter & Gamble's Fragrance Division. I am completely impressed with AMRCON's knowledge and ability to monitor the things that are important. We've been working with AMRCON for nearly two years, and in that time AMRCON resolved a rampant virus that attacked our servers. They were able to patch the servers and stabilize our network, all without coming on-site. AMRCON has also saved P&G added expense by using their out-of-the-box strategic solutions to various network problems. They always go above and beyond to make sure our systems are running properly.”

— Tim McGilloway
IT Manager, Procter & Gamble

What is the Benefit to Managed Services?

More Uptime = Better Business for You

AMRCON's managed services model ensures that our clients' networks operate at maximum efficiency. Every service we provide is intended to avoid network downtime so our clients can enjoy peace of mind, reduce expenses and promote high levels of productivity.



Companies not using a managed services solution only have three choices for support: the Break/Fix model; the Professional Services model; and the Warranty Repair model. For each of these three models, many companies offer a block-time arrangement for which a professional is on-site with a prearranged schedule, or on a case-by-case basis. Unfortunately, each of these models are costly and do not always fix the problems.

At one time, the Break/Fix model was the most relied upon. When computers break or networks crash, the IT staff or technical consultants come in to make repairs. In the end, the problems can usually be fixed, but it involves long periods of downtime, which greatly reduces productivity.

In the Professional Services model, consultants are hired to implement system upgrades. Professional services firms typically do not focus on emergency repairs and rarely have anything to do with proper maintenance or support of network systems.

The most outdated of the models, the Warranty Repair model, is quickly becoming difficult to sustain. It requires a large investment of inventory parts and a network of professionals to install these parts only when a part is confirmed failed. Once proper hardware has been restored, other technical professionals are still needed to manage the service.

All of these models rely on downtime or inefficiencies within a network. The company that uses one of these models not only will lose business while the network is down, but will encounter large expenses to repair and replace broken network systems. As a matter of fact, the companies that provide these services rely on their client's downtime to be profitable. Even the best of these companies can often overlook simple preventive measures in the rush to get the network operating.

With AMRCON, our clients experience more uptime, and that means better business.

“ I first met Dee about five years ago when a friend referred him to help solve our many network problems. Back then, we used to have crashes and various computer issues every couple of months. But as an attorney it is imperative that I have constant access to my clients' files. Dee came in, fixed the problems, and since then AMRCON has managed absolutely all of my company's IT needs. The best part is we haven't crashed once since AMRCON has been on the job.”

— Peter Zipp
Zipp and Tannenbaum

AMRCON's On Demand Support

Three Support Plans for All of Your IT Needs

AMRCON offers three business class levels of our On Demand Support (ODS) managed services plan: ODS Basic; ODS Premier; and ODS Level 2. Each includes basic elements required for a healthy and efficiently running network:

- Real time 24/7/365 network monitoring and alerting
- Help Desk support available 24 hours a day
- Vendor management liaison services
- End point as well as infrastructure based security
- Backup and disaster recovery, including offsite replication

Our levels of basic service have been created from years of proven use. Although one plan may work better for the specific needs of one client over another, they are all provided with the same level of dedication to maintain uptime and maximum network efficiency.



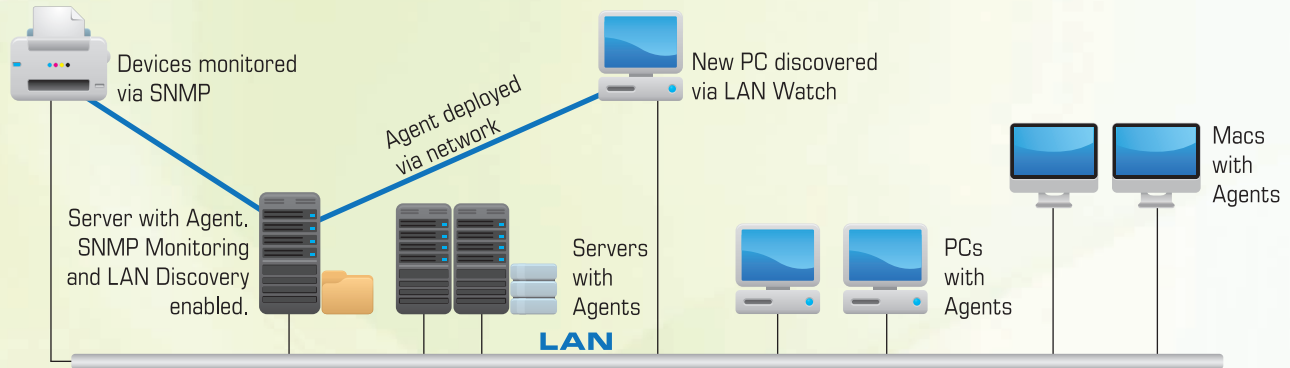
ODS **Basic**

Our ODS Basic plan provides all of the necessary services as listed below. Each and every network demands these functions for proper maintenance and support. This plan features a highly successful unlimited remote remediation plan in which 90 percent of all problems are resolved remotely. Our daily administration support services take place between 6 p.m. and 6 a.m. unless otherwise noted.

- Dedicated Chief Technology Officer assigned to each client
- Guaranteed Service Level Agreement for response and resolution
- Automated Windows patch management
- Automated desktop and server optimization, and clean up
- Automated disk optimization and maintenance
- Automated spyware and adware management and updates
- Automated onsite backups for desktops and servers
- Automated offsite replication for servers (Disaster Recovery)
- Customized client support portal for ticketing and account management
- Standard—Unlimited 8 a.m.–5 p.m. Certified Help Desk manned by IT professionals
- Standard—On-demand network auditing and reporting
- Standard—Monthly executive reporting and network health report card
- Real-time manual, automated healing and recovery tools
- All required maintenance through automated scripts and/or manual intervention
- Asset management, recovery or quick replacement as needed
- Remote deletion of lost laptops or PDAs
- Annual review of technology, planning, and AMRCON performance

The ODS Approach to System and Network Support

Managed Location #1—Mixed-Use LAN



Administrator at Remote Location

Secure access to Management Console from anywhere, at any time, using only a web browser.



Managed Location #2—Remote Worker

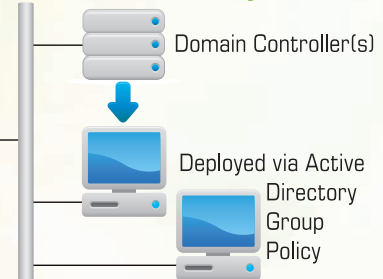


Managed Location #3—Active Directory LAN

ODS



Port 5721 opened for inbound Agent traffic. Port 80/443 opened for Management Console Web User Interface.



ODS Premier

AMRCON's ODS Premier plan is ideal for those companies that have demanding networks that cannot afford any downtime. For a flat monthly rate, ODS Premier is a turnkey IT support plan that covers all network needs. ODS Premier provides all of the features that our ODS Basic plan provides, plus:

- Unlimited onsite support in addition to unlimited remote support
- Enhanced Service Level Agreement with the fastest response time
- A customized basic disaster recovery plan in written form for easy reference
- Advanced disaster recovery services
- Semi-annual onsite review of technology, planning, and AMRCON performance
- Extended warranty for all included devices for the duration of the manufacturer suggested lifetime such as hard drives, fans, and power supplies

Optional Features

- 24-hour Help Desk support
- Network statistics and matrix
- Compliance and regulatory services
- Offsite real-time server replication

ODS Level 2

ODS Level 2 enhances a company's existing IT staff by inserting managed services and configuring the automation of routine tasks. AMRCON will provide ODS Level 2 clients with temporary on-site support when IT staff members are away on vacation, out sick, or hectic with other projects. Our support Network Operations Center can seamlessly act as a transparent part of an IT support group.

Rest assured that AMRCON will apply our experience and technical proficiency to provide services that many internal professionals cannot, or do not have the time to do so. For instance, in the financial services industry, where compliance and regulatory changes require written policy and disaster recovery plans, AMRCON has the expertise to guide and assist existing IT staff. In addition to developing disaster recovery plans, AMRCON can also offer real-time communications monitoring, archiving of e-mail and instant messages, and on-site or off-site backups.

All AMRCON professionals maintain proper industry certifications and enjoy various industry partnerships, which means we know what needs to be done, and we do it right the first time. For our clients, this equates to faster deployment and no learning curve. Either way, our Level 2 clients benefit from our experience to manage an entire project or just a few aspects of a program. We can ensure success, and our clients can expect praise from their executive staff.

“AMRCON has helped us to implement and update all our current technology. They have found ways to run our Information Technology at a much faster and more cost-effective way than previous managed services firms. In the financial services industry, everything is computer-based, so IT is a critical part of what we do on a daily basis to accommodate our customers and keep them happy. With AMRCON, we have had no downtime.”

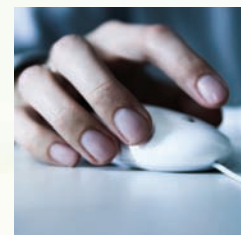
↪ Evey Stanziale
Owner, SCS Commodities



Additional Products and Services

Backup and Disaster Recovery

This service is predominantly provided as a native aspect of our managed services offering. However, we do offer backup and disaster recovery as a stand-alone product to provide server and workstation daily backups with offsite replication. More advanced options include complete real time offsite server replication, colocation, and failover.



Hosted Solutions

Exchange mailboxes for multisystem synchronization, from a home PC, work, laptop and PDA. We provide spam filtration and mail server failover catch, where we can switch important functions over to a standby server if the primary server fails. We also offer website support, including domain registration, hosting, design, website development, and maintenance.

Professional Services

AMRCON's Professional Services include, but are not limited to: project build-outs; data centers; trading floors; upgrades; migrations; corrective measures; infrastructure; application development; and custom engineering solutions.



Data and Voice Communications

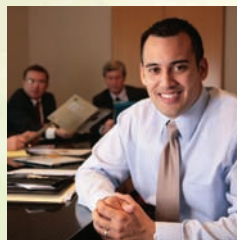
From high-end redundant fiber optics to smaller T1 and cable solutions, AMRCON offers turnkey deployment and management of data and voice communications. We specialize in industry specific requirements for financial trading facilities, such as reducing latency and packet loss, or the loss of one or more parts of important data. We offer hosted or in-house Voice Over Internet Protocol (VOIP) solutions, call recording, follow-me features and more. We can integrate data and voice solution with redundancy for effective business results.

Archive and Document Management

AMRCON provides archive management and event management for an entire network for compliance, along with Information Management recording for a full turnkey solution. Finally, we provide document management and storage solutions for ease of use and access to years of data.

AMRCON makes certain that everything I need is working for my small business. I rely on their constant support and their back-up services. They also link everything together for me—the desktops in my offices and my home, my BlackBerry®, even my computer in Florida. I can go to one location and pick up where I left off. With AMRCON, their technology has given me the advantage of being able to compete with firms larger than mine.

↪ Ralph Anderson
Lexington Capital Management



Our Experience Sets Us Apart

Dee Rudko, CEO



Dee Rudko, an experienced IT executive and seasoned engineer, is the visionary and founder of AMRCON. In addition to creating and building complex IT systems for AMRCON clients and ensuring that all clients receive the highest quality of service, Dee spearheads all of AMRCON's general management including strategic planning, business development, financial administration and account management.

AMRCON, which Dee founded in 2005, was born from Dee's varied knowledge of the Information Technology industry and a particular expertise in network solutions for the financial services industry. Before 2005, Dee served as the Vice President of a professional services company where he managed awarded projects in the financial services industries. He was responsible for business development, vendor management, Network Operations, design and installation of projects.

Dee managed data center build-outs, networks, communications and infrastructure. In 2002, before managed services emerged, he created and implemented a revolutionary service similar to today's model.

Dee also served as the Chief Technology Officer for a privately held and well established financial services company with offices all over New England. He was responsible for a complete infrastructure, application platform and network hardware upgrade and expansion of the company's first branches.

Earlier in his career, Dee was an independent consultant who worked with American Power Conversion on infrastructure projects, including hardware such as Silcon and PowerStruXure/InfrastruXure. He simultaneously managed a hardware eCommerce website outranking APC themselves in most months of its operation.

“I've been in the IT industry for many years. In that time, I have noticed a tremendous gap in the availability of support for small and mid-sized companies. The only choices out there were high-priced consultants, or lower-priced technicians that were not certified or capable to handle complex IT problems. I created AMRCON so that every business, small, medium, or large, can receive and afford the proper IT support it needs.”

Dee Rudko
CEO, AMRCON

“What sets AMRCON apart from others in the managed service industry is that we are not just concerned with fixing what’s broken. At AMRCON, we are proactive in our IT offerings, making sure things don’t break in the first place. While competitors wait for clients to call and say something is broken, we at AMRCON are calling our clients to let them know that we successfully avoided a major problem from happening in the first place.”

↳ Taras Rudko
Chief Information Officer, AMRCON

Taras Rudko, Chief Information Officer

Taras brings to AMRCON nearly twenty years of experience in network and system engineering and IT management in various environments, including highly regulated industries such as financial services, healthcare and gaming. As the Chief Information Officer, Taras manages day-to-day operations of AMRCON’s Network Operations Center, including overseeing AMRCON’s team of technicians, engineers, dispatchers and client service staff.

Prior to joining AMRCON, Taras worked as an independent IT consultant for a large federal credit union, for which he implemented the major migration of core processing systems across multiple locations. As Chief Technology Officer for a national professional services company, Taras developed the industry’s first regulatory compliance application to provide forensic auditing of IT environments to fulfill financial regulations.

As an ASP (Application Service Provider) Network Manager for an integrated technology company, Taras managed a staff of network engineers in an e-commerce banking service environment, and created a disaster recovery plan for the organization. Taras, who was responsible for the electronic management of \$2 billion in assets, worked closely with executive management, third-party vendors, and auditing organizations. Just before that, Taras served as the ASP Senior Systems Engineer at Open Solutions. In this role, Taras planned, designed and implemented an e-commerce ASP to support banking institutions. During this time, Taras was also the Chairman of the Technology Board for the Ukrainian Self-Reliance New England Federal Credit Union, where he managed all technology decisions.





AMRCON

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